

What is the membership year with AAS (Alberta Artistic Swimming) and CAS (Canada Artistic Swimming)?

The membership year is from September 1 to August 31.

Can I register for 2023-2024?

Registration for 2023-2024 will open on July 15th. **Registrants must make sure they choose the correct season to register with.** If you are participating in a summer camp you must register for the current season.

Have the membership fees for AAS and CAS been increased for 2023-24?

Yes. Please see the fee table on the AAS [Registration Page](#). Additionally there is be a 2.9% + \$.50/transaction processing fee. Fees can also be found on the [H2OREG Landing page for 2023-2024](#).

Will the athlete fees be paid online?

Yes, the H2OREG system is set up to collect the AAS and CAS fees through a third-party provider, WePay. No payment information is stored in the system. Those individuals that meet all requirements within the system and paid will receive confirmation of their membership within minutes.

The system will show the breakdown of fee and they also be able to print out a receipt. Club fees are paid through your club.

What if I have more than one athlete or other memberships to pay for?

You will have the ability to register more than one person at a time and multiple roles. Each member will pay the highest fee of the roles in which they register for. The cart and your receipt will itemize the applicable fees.

Do athletes have to be registered on H2OREG before they can participate?

Yes, all athletes must completed registration and paid their fees on H2OREG before they are eligible to participate in any club sanctioned training or activities. Once an athlete's status is 'issued' they are eligible to participate. Until then, they are not insured to participate. Club registrars will be monitoring their club rosters on H2OREG for status updates.

What if I don't have an 'issued' status?

Review your registration and ensure that you have completed all necessary forms and that you have paid the applicable fees.

Why is my club not available when I register?

Clubs must be compliant with the AAS Club Operation Policy. Once a club becomes compliant AAS will have the club added as a choice. Please contact your club if they are not an available option.

What does Alberta Artistic Swimming (AAS) collect for an athlete on the H2OREG system?

All forms and information required by policies or needed for participation in artistic swimming by AAS and CAS will be collected within the H2OREG process. The system will guide you through pages to complete all the information and forms required for membership.

How do I know which membership category is for my athlete?

You can see a complete list of membership categories on our [registration page](#).

Do I have to make a donation to AAS? If I do, how are the funds utilized?

No, the donation question is a default part of the system from the developer. As such a donation to AAS is optional so you can skip by selecting "proceed to cart" or select a \$0.00 amount. If you choose to donate, these funds would be tracked as donations and allocated to athlete development initiatives such and development

camp, talent identification programs and/or provincial teams.

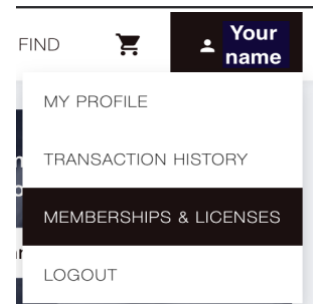
How do I get a Canada Artistic Swimming (CAS) membership number?

If you are a new member to Artistic Swimming you will be assigned one automatically once you register. If you have been registered previously on H2OREG your number is permanent. If you have transferred from another province the system will automatically assign you a new CAS number. AAS will do its best to retrieve your precious CAS number from the CAS database.

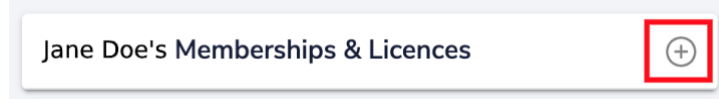
How do I access and manage my membership(s) for any address changes, signed waivers/agreements, membership type, etc.?

Once you've purchased your membership online you can access all the detail information from your account.

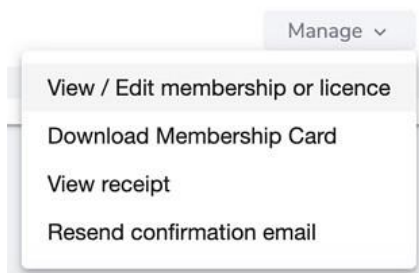
1. Log in, go to your name (on the top right corner from a computer, on the top left from a tablet or phone), and go to the "My memberships" menu



2. If you have more than one membership, they are grouped by profile. Find the profile (person) whose membership you want to view and open the section if it is minimized.



3. Click Manage, then View / Edit membership of license



4. You'll have access to all the details of your membership, as applicable, as well as the options listed above except of a digital membership card which is still being finalized.

Who do I contact if I am having issues with my registration?

If you are having specific Artistic Swimming Questions you can contact your club registrar. If you are having site related issues you can contact Interpodia by clicking on the 'contact support' button at the bottom of your screen.

